

A stylized graphic consisting of several overlapping, curved brushstrokes in a light green color, positioned above the company name.

**millennium**  
aged care consultants

*with you every step of the way*



## **ELDERS SUPPORT PROGRAM**

*Providing elder support services to your staff and their families.*

**1300 302 433**

# ELDERS SUPPORT PROGRAM

## Millennium provides elder support services and consults on all aspect of aged care to the corporate market.

We are consultants specialising in aged care services, at home and residential. Identifying the best possible alternatives for our clients, based on indepth industry knowledge and experience.

## Our Services

Our primary service is to provide professional support to your staff. When they need to assist a relative or close friend to access aged care services at home or in a residential facility. This is a time consuming, emotionally stressful and financially uncertain transition. We are there to support staff and their families through the entire process.

Our comprehensive aged care placement services are tailored to meet our every client's needs including:

- Meeting with the family to talk over their situation and requirements.
- Educating clients to understand the aged care system and the processes involved.
- Explaining the costs and financial implications.
- Identifying and short listing the aged care providers that meet the clients specific requirements.
- Liaising with care facilities and scheduling appointments to inspect each facility if required.
- Attending inspections at selected facilities.
- Advocate on behalf of individuals, and families to ensure they are able to navigate the aged care system effectively.
- Completing and submitting all the necessary paper work including statutory requirements and application forms.



**Ben Hannemann** CEO  
agedcareonline.com.au



**Dana Sawyer** CEO  
millennium aged care consultants

Our service is backed by the resources of Australia's largest online directory of aged care services [www.agedcareonline.com.au](http://www.agedcareonline.com.au) and a team of experienced consultants with a comprehensive referral network of aged care services across Australia.



## A Customised Care Plan

We will work with your organization to deliver a customised care plan to staff. As the needs of your staff will no doubt vary, we have developed a suite of support services including:

- Individual Aged Care Case management
- Group presentations/Seminars
- Telephone and Online support services
- Access to an extensive referral network
- Ongoing care support services

Our ultimate objective is to ensure staff can return to work quickly and in a good frame of mind, satisfied that their relative or loved one is receiving the most suitable aged care available.

For an employee, a potentially stressful and highly emotional situation has been resolved, with the assistance and full support of their employer.

Call **1300 302 433**

[www.agedcareadvisorygroup.com.au](http://www.agedcareadvisorygroup.com.au)  
[info@agedcareadvisorygroup.com.au](mailto:info@agedcareadvisorygroup.com.au)